

FAILURE ANALYSIS CHARGES

Effective June 22, 2015 charges for Failure Analysis will apply to both in and out-of warranty. Prices listed are for FA only per unit (each serial number). Units must first be repaired in order to issue an FA. Standard repair prices will apply if unit is out-of-warranty.

Watts	Price per unit
0-149	\$125
150-1999	\$250
2000 and up	\$400

1. All repaired units ship with an RFS Report (fault report) that shows warranty status, problem found, cause of defect, and components replaced. There is no additional charge for this report. A duplicate RFS report can also be obtained any time once a unit has shipped by contacting TDK-Lambda Inside Sales or Technical Support.
2. If a Failure Analysis (FA), or, Failure Analysis with Corrective Action (FA w/CA) is requested the following charges will apply:

In-Warranty – No charge for repair, Failure Analysis charges apply.
Out-of-Warranty – Standard repair charges and Failure Analysis charges apply.
3. On occasion, in order to complete an FA, it is necessary to send individual components out to an independent lab for further analysis. If it is determined this is needed to complete an FA you are requesting, an additional **\$325 charge per component** will apply. You will be contacted if this is the case and will have the option to decline this service.
4. Note that the Failure Analysis request form (page 2) is also required in order for us to complete an FA. RMA requests without this form completed will not be eligible to receive an FA.
5. A CA can only be requested when an FA is requested.

**If you have questions contact TDK-Lambda Inside Sales/Customer Service at
1-800-275-5224**